

Carter Roeser

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EXPERIENCE

Quickbase

Site Reliability Engineer 2

Remote

October 2025 - Present

- Part of on-call rotation supporting mission critical systems, deploying platform releases, and monitoring platform performance and stability.
- Build internal automations, integrations, and tools.

Site Reliability Engineer 1

September 2024 - September 2025

- Resolve customer escalations and troubleshoot process failures raised by technical support.
- Provision internal access, monitor platform deployments, and manage essential tools and services.
- Lead initiatives on auditing users and implementing SSO integrations/migrations to enhance security.

Oregon State University

Senior Information Technology Technician

Corvallis, OR

August 2020 - September 2024

- Administered fleet of 2,000+ Windows desktops & servers, managed software packaging, development, and deployment, oversaw large scale migrations and deployments.
- Built apps and APIs in PHP, MySQL, JavaScript (React, Electron), and PowerShell.
- Designed and taught 5 session training course for IT staff on MECM administration.

Cisco Meraki

Site Reliability Engineer Intern

San Francisco, CA

September 2023 - December 2023

- Engineered an automated OS testing platform and CI/CD pipeline in Ruby and Terraform to increase speed of system change validation.
- Collaborated with teams in platform engineering organization, building platforms and tools for others.

EDUCATION

Oregon State University

B.S. Computer Science. *Computer Systems Focus. GPA: 3.97*

Corvallis, OR

September 2020 - June 2024

- **Courses:** Advanced Web Development, Algorithms, Cloud Development, Computer Networks, Data Structures, Databases, Mobile Development, Operating Systems, Security, Software Engineering.
- **Honors:** Summa Cum Laude. Dean's List (2020 - 2024). Honor Roll (2020 - 2024).

PROJECTS

Rack Manage *Vue.js, Firebase, Cloudflare*

[rackmanage.io](#)

Interactive server rack management platform to map and inventory rack mount equipment. SaaS platform with subdomain / white label hosting and branding, enterprise SSO, API, webhooks, and teams.

AmpleHelp *Nuxt, Firebase, Cloudflare*

[amplehelp.com](#)

AI-powered knowledge-base and customer support SaaS platform. Features customizable help portals, rich content editor, vector search, RAG, ticketing system, and more.

Observe Domains *Next.js, Convex, Clerk, Cloudflare*

[observe.domains](#)

Domain registration and SSL monitoring tool. Send notifications and webhooks when domain registrations and SSL certificates change or expire.

AWARDS

Exemplary Student Employee Award

OSU IT Recognition Committee

Inaugural recipient chosen among all student employees for contributions to university IT.

May 2023

SKILLS

Languages: JavaScript, PHP, Ruby, Python, SQL, HTML/CSS, PowerShell

Technologies: Node.js, React, Vue.js, Electron, Express, Tailwind, OpenAPI, SSO

Tools: GCP, AWS, Cloudflare, Convex, Git, Splunk, Postman, Sentry, DataDog