

# Carter Roeser

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## EXPERIENCE

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<b>Quickbase</b> <i>Site Reliability Engineer 2</i>	Remote	October 2025 - Present
<ul style="list-style-type: none"><li>Part of on-call rotation supporting mission critical systems, deploying platform releases, and monitoring platform performance and stability.</li><li>Build internal automations, integrations, and tools.</li></ul>		
<i>Site Reliability Engineer 1</i>	September 2024 - September 2025	
<ul style="list-style-type: none"><li>Resolve customer escalations and troubleshoot process failures raised by technical support.</li><li>Provision internal access, monitor platform deployments, and manage essential tools and services.</li><li>Lead initiatives on auditing users and implementing SSO integrations/migrations to enhance security.</li></ul>		
<b>Oregon State University</b> <i>Senior Information Technology Technician</i>	Corvallis, OR	August 2020 - September 2024
<ul style="list-style-type: none"><li>Administered fleet of 2,000+ Windows desktops &amp; servers, managed software packaging, development, and deployment, oversaw large scale migrations and deployments.</li><li>Built apps and APIs in PHP, MySQL, JavaScript (React, Electron), and PowerShell.</li><li>Designed and taught 5 session training course for IT staff on MECM administration.</li></ul>		
<b>Cisco Meraki</b> <i>Site Reliability Engineer Intern</i>	San Francisco, CA	September 2023 - December 2023
<ul style="list-style-type: none"><li>Engineered an automated OS testing platform and CI/CD pipeline in Ruby and Terraform to increase speed of system change validation.</li><li>Collaborated with teams in platform engineering organization, building platforms and tools for others.</li></ul>		

## EDUCATION

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<b>Oregon State University</b> B.S. Computer Science. <i>Computer Systems Focus.</i> GPA: 3.97	Corvallis, OR	September 2020 - June 2024
<ul style="list-style-type: none"><li><b>Courses:</b> Advanced Web Development, Algorithms, Cloud Development, Computer Networks, Data Structures, Databases, Mobile Development, Operating Systems, Security, Software Engineering.</li><li><b>Honors:</b> Summa Cum Laude. Dean's List (2020 - 2024). Honor Roll (2020 - 2024).</li></ul>		

## PROJECTS

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<b>Rack Manage</b> Vue.js, Firebase, Cloudflare	<a href="https://rackmanage.io">rackmanage.io</a>
Interactive server rack management platform to map and inventory rack mount equipment. SaaS platform with subdomain / white label hosting and branding, enterprise SSO, API, webhooks, and teams.	
<b>AmpleHelp</b> Nuxt, Firebase, Cloudflare	<a href="https://amplehelp.com">amplehelp.com</a>
AI-powered knowledge-base and customer support SaaS platform. Features customizable help portals, rich content editor, vector search, RAG, ticketing system, and more.	
<b>Observe Domains</b> Next.js, Convex, Clerk, Cloudflare	<a href="https://observe.domains">observe.domains</a>
Domain registration and SSL monitoring tool. Send notifications and webhooks when domain registrations and SSL certificates change or expire.	

## AWARDS

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<b>Exemplary Student Employee Award</b>	OSU IT Recognition Committee
Inaugural recipient chosen among all student employees for contributions to university IT.	May 2023

## SKILLS

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<b>Languages:</b>	JavaScript, PHP, Ruby, Python, SQL, HTML/CSS, PowerShell
<b>Technologies:</b>	Node.js, React, Vue.js, Electron, Express, Tailwind, OpenAPI, SSO
<b>Tools:</b>	GCP, AWS, Cloudflare, Convex, Git, Splunk, Postman, Sentry, DataDog